

# FY2017 - Performance Measurement Module (Sys PM)

## Summary Report for OH-506 - Akron, Barberton/Summit County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**

**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES and SH	2925	2900	37	34	-3	14	13	-1
1.2 Persons in ES, SH, and TH	3165	3150	59	54	-5	18	17	-1

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

# FY2017 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	2926	2946	48	63	15	14	15	1
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	3166	3203	74	87	13	18	20	2

## FY2017 - Performance Measurement Module (Sys PM)

### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO	7	1	14%	0	0%	0	0%	1	14%
Exit was from ES	638	68	11%	38	6%	42	7%	148	23%
Exit was from TH	123	8	7%	4	3%	7	6%	19	15%
Exit was from SH	1	0	0%	0	0%	0	0%	0	0%
Exit was from PH	344	12	3%	6	2%	24	7%	42	12%
TOTAL Returns to Homelessness	1113	89	8%	48	4%	73	7%	210	19%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

## FY2017 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	679	507	-172
Emergency Shelter Total	317	257	-60
Safe Haven Total	29	19	-10
Transitional Housing Total	246	153	-93
Total Sheltered Count	592	429	-163
Unsheltered Count	87	78	-9

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	3319	3295	-24
Emergency Shelter Total	3049	3005	-44
Safe Haven Total	10	20	10
Transitional Housing Total	382	371	-11

## FY2017 - Performance Measurement Module (Sys PM)

### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	220	174	-46
Number of adults with increased earned income	11	6	-5
Percentage of adults who increased earned income	5%	3%	-2%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	220	174	-46
Number of adults with increased non-employment cash income	46	58	12
Percentage of adults who increased non-employment cash income	21%	33%	12%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	220	174	-46
Number of adults with increased total income	53	61	8
Percentage of adults who increased total income	24%	35%	11%

## FY2017 - Performance Measurement Module (Sys PM)

### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	208	275	67
Number of adults who exited with increased earned income	51	57	6
Percentage of adults who increased earned income	25%	21%	-4%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	208	275	67
Number of adults who exited with increased non-employment cash income	23	35	12
Percentage of adults who increased non-employment cash income	11%	13%	2%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	208	275	67
Number of adults who exited with increased total income	70	84	14
Percentage of adults who increased total income	34%	31%	-3%

## FY2017 - Performance Measurement Module (Sys PM)

### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3094	3083	-11
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	871	869	-2
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2223	2214	-9

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	3419	3349	-70
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1019	983	-36
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2400	2366	-34

## FY2017 - Performance Measurement Module (Sys PM)

### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 (Oct 1, 2016 - Sept 30, 2017) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	FY 2017	Difference
Universe: Persons who exit Street Outreach	211	338	127
Of persons above, those who exited to temporary & some institutional destinations	52	52	0
Of the persons above, those who exited to permanent housing destinations	44	94	50
% Successful exits	45%	43%	-2%

Metric 7b.1 – Change in exits to permanent housing destinations



## FY2017 - Performance Measurement Module (Sys PM)

	Submitted FY 2016	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	2955	3116	161
Of the persons above, those who exited to permanent housing destinations	816	1044	228
% Successful exits	28%	34%	6%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	602	576	-26
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	562	549	-13
% Successful exits/retention	93%	95%	2%

## **FY2017 - SysPM Data Quality**

### **OH-506 - Akron, Barberton/Summit County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2017 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017
1. Number of non-DV Beds on HIC	262	286	267	259	302	263	264	150	463	481	456	602	203	133	128	89				
2. Number of HMIS Beds	256	269	255	247	219	233	264	150	370	390	381	523	203	122	128	89				
3. HMIS Participation Rate from HIC ( % )	97.71	94.06	95.51	95.37	72.52	88.59	100.00	100.00	79.91	81.08	83.55	86.88	100.00	91.73	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	2840	3007	3059	3015	567	544	484	489	634	608	580	391	616	414	502	610	3	16	204	326
5. Total Leavers (HMIS)	2634	2780	2860	2826	366	329	300	289	205	185	142	73	491	295	286	425	0	2	137	205
6. Destination of Don't Know, Refused, or Missing (HMIS)	1897	1910	1922	1876	85	99	95	80	29	35	26	5	95	5	1	11	0	0	53	75
7. Destination Error Rate (%)	72.02	68.71	67.20	66.38	23.22	30.09	31.67	27.68	14.15	18.92	18.31	6.85	19.35	1.69	0.35	2.59		0.00	38.69	36.59