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#### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

|  | Universe<br>(Persons) | Average<br>LOT<br>Homeless<br>(bed<br>nights) | Median<br>LOT<br>Homeless<br>(bed<br>nights) |
|--|-----------------------|---|--|
| 1.1 Persons in ES-EE, ES-NbN, and SH     | 1,728                 | 47.50   | 17.00  |
| 1.2 Persons in ES-EE, ES-NbN, SH, and TH | 2,077                 | 74.70   | 26.00  |

#### b. This measure is based on data element 3.917

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

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| Metric  | Universe<br>(Persons) | Average<br>LOT<br>Homeless<br>(bed<br>nights) | Median<br>LOT<br>Homeless<br>(bed<br>nights) |
|---|-----------------------|---|--|
| 1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to "housing move in")     | 1,998                 | 315.50  | 69.00  |
| 1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to "housing move in") | 2,280                 | 312.60  | 85.00  |

### Measure 2: Returns to Homelessness for Persons who Exit to Permanent Housing (PH) Destinations

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

|                  | Total # of Persons Exited to a PH Destination (2 Yrs Prior) | Homelessr<br>than 6 Mon<br>da | ths (0 - 180    | Homelessno<br>12 Months | rns to<br>ess from 6 to<br>(181 - 365<br>ys) | Homelessn<br>to 24 Month | rns to<br>ess from 13<br>is (366 - 730<br>ys) |       | Returns in 2<br>ars |
|------------------|---|-------------------------------|-----------------|-------------------------|--|--------------------------|---|-------|---------------------|
| Metric           | Count   | Count                         | % of<br>Returns | Count                   | % of<br>Returns4                             | Count                    | % of<br>Returns6                              | Count | % of<br>Returns8    |
| Exit was from SO | 68  | 10                            | 14.71%          | 3                       | 4.41%  | 4                        | 5.88%   | 17    | 25.00%              |
| Exit was from ES | 363   | 65                            | 17.91%          | 10                      | 2.75%  | 20                       | 5.51%   | 95    | 26.17%              |
| Exit was from TH | 94  | 13                            | 13.83%          | 8                       | 8.51%  | 1                        | 1.06%   | 22    | 23.40%              |

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| Exit was from SH              | 14    | 1   | 7.14%  | 0  | 0.00% | 2  | 14.29% | 3   | 21.43% |
|-------------------------------|-------|-----|--------|----|-------|----|--------|-----|--------|
| Exit was from PH              | 496   | 47  | 9.48%  | 6  | 1.21% | 30 | 6.05%  | 83  | 16.73% |
| TOTAL Returns to Homelessness | 1,035 | 136 | 13.14% | 27 | 2.61% | 57 | 5.51%  | 220 | 21.26% |

### **Measure 3: Number of Homeless Persons**

#### Metric 3.1 - Change in PIT Counts

Please refer to PIT section for relevant data.

#### Metric 3.2 - Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

| Metric  | Value |
|---|-------|
| Universe: Unduplicated Total sheltered homeless persons | 2,502 |
| Emergency Shelter Total                                 | 2,216 |
| Safe Haven Total  | 57    |
| Transitional Housing Total                              | 652   |

## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

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Metric 4.1 - Change in earned income for adult system stayers during the reporting period

| Metric   | Value |
|--|-------|
| Universe: Number of adults (system stayers)      | 187   |
| Number of adults with increased earned income    | 16    |
| Percentage of adults who increased earned income | 8.56% |

Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period

| Metric  | Value  |
|---|--------|
| Universe: Number of adults (system stayers)                       | 187    |
| Number of adults with increased non-<br>employment cash income    | 46     |
| Percentage of adults who increased non-<br>employment cash income | 24.60% |

Metric 4.3 - Change in total income for adult system stayers during the reporting period

| Metric                                       | Value |
|--|-------|
| Universe: Number of adults (system stayers)  | 187   |
| Number of adults with increased total income | 57    |

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Percentage of adults who increased total income 30.48%

#### Metric 4.4 - Change in earned income for adult system leavers

| Metric   | Value  |
|--|--------|
| Universe: Number of adults who exited (system leavers)   | 164    |
| Number of adults who exited with increased earned income | 18     |
| Percentage of adults who increased earned income         | 10.98% |

### Metric 4.5 - Change in non-employment cash income for adult system leavers

| Metric  | Value |
|---|-------|
| Universe: Number of adults who exited (system leavers)                | 164   |
| Number of adults who exited with increased non-employment cash income | 16    |
| Percentage of adults who increased non-<br>employment cash income     | 9.76% |

### Metric 4.6 - Change in total income for adult system leavers

| Metric | Value |
|--------|-------|
|        |       |

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| Universe: Number of adults who exited (system leavers)  | 164    |
|---|--------|
| Number of adults who exited with increased total income | 34     |
| Percentage of adults who increased total income         | 20.73% |

#### Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

| Metric   | Value |  |
|--|-------|--|
| Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.  | 2,327 |  |
| Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year. | 606   |  |

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Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)

1,721

Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

| Metric   | Value |
|--|-------|
| Universe: Person with entries into ES, SH, TH or PH during the reporting period.   | 2,610 |
| Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.  | 690   |
| Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.) | 1,920 |

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# Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Measure 6 is not applicable to CoCs in this reporting period.

# Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

Metric 7a.1 - Change in SO exits to temp. destinations, some institutional destinations, and permanent housing destinations

| Metric  | Value |  |
|---|-------|--|
| Universe: Persons who exit Street Outreach  | 492   |  |
| Of persons above, those who exited to temporary & some institutional destinations | 65    |  |
| Of the persons above, those who exited to permanent housing destinations          | 85    |  |

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% Successful exits 30.49%

Metric 7b.1 - Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

| Metric   | Value  |
|--|--------|
| Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing | 2,193  |
| Of the persons above, those who exited to permanent housing destinations   | 606    |
| % Successful exits   | 27.63% |

Metric 7b.2 - Change in PH exits to permanent housing destinations or retention of permanent housing

| Metric                                      | Value |
|---|-------|
| Universe: Persons in all PH projects except |       |
| PH-RRH who exited after moving into         | 670   |
| housing, or who moved into housing and      | 670   |
| remained in the PH project                  |       |

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Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations

% Successful exits/retention

95.97%

## **System Performance Measures Data Quality**

Data coverage and quality will allow HUD to better interpret your SPM submissions.

| Metric   | All ES, SH | AllTH  | All PSH,<br>OPH | All RRH | All Street<br>Outreach |
|--|------------|--------|-----------------|---------|------------------------|
| Unduplicated Persons Served (HMIS)                       | 2,240      | 651    | 728             | 592     | 437                    |
| Total Leavers (HMIS)                                     | 2,066      | 539    | 107             | 333     | 273                    |
| Destination of Don't Know, Refused, or<br>Missing (HMIS) | 1,234      | 297    | 9               | 7       | 115                    |
| Destination Error Rate (Calculated)                      | 59.73%     | 55.10% | 8.41%           | 2.10%   | 42.12%                 |

Note: for Housing Inventory Count-related data elements, please see https://www.hudexchange.info/programs/coc/coc-housing-inventory-count-reports/.